SURF installation requirements

Configuration and required material

For optimal use of the software, the following items are required:

Configuration and material	Minimum requirements
Processor	Intel Pentium I3 or AMD equivalent
RAM	256 Mo
Screen resolution	800 x 600 1024 x 768 or higher (recommended)
Windows account	An Administrator group user account is recommended.
Entrust	Version 9 or more recent
Internet	Intermediate connection Wireless network speed of 100 MB/s

Operating systems

The following table presents the various operating systems with which the software is currently compatible or not compatible.

Operating system Workstation	Compatible
Windows XP (SP3)	No
Windows Vista (32 and 64 bits)	No
Windows 7 (32 and 64 bits)	No
Windows 8 (32 and 64 bits)	No
Windows 10 (32 and 64 bits)	Yes
Windows 11 (64 bits)	Yes
MAC*	No
Operating system Server network	Compatible
Windows Server 2003 / Windows Server 2003 R2	No
Windows Server 2008 (32 and 64 bits)	No
Windows Server 2012 (32 and 64 bits)	Yes
Windows Server 2016 (32 and 64 bits)	Yes
Windows Server 2019 (32 and 64 bits)	Yes
Windows Server 2022 (32 and 64 bits)	Yes
Linux (data server only)	No
NAS server	No
Citrix	No

*This software can be installed on a MAC computer by configuring a Windows emulator or by using an online environment.

SURF installation requirements

Microsoft Office

The following table presents the various versions of Microsoft Office with which the software is currently compatible or not compatible.

Microsoft Office – Word

Word	Compatible (32 bits)	Compatible (64 bits)
2003	No	No
2007	No	No
2010	No	No
2013	Yes	Yes
2016	Yes	Yes
2019	Yes	Yes
365 Local installation	Yes	No
2021	No	No

Word	Compatible
365 Web installation	No

Adobe Reader

The following table presents the various versions of Adobe Reader with which the software is currently compatible.

Adobe Reader
9
10
11
DC

SURF registration

The user must first register on the SURF portal and provide professional information (professional contact information, city in which they operate, client number at the Land register and billing address). The registration must be approved by ACCEO Solutions prior to using SURF. However, the user can install the application even if the registration has not been approved.